**Logo, company name

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**COMSATS University Islamabad (CUI)**

Software Design Description   
(SDS DOCUMENT)

for

**Mihawk**

Version 1.0

***By***

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Revision History

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| --- | --- | --- | --- |
| **Name** | **Date** | **Reason for changes** | **Version** |
|  |  |  |  |
|  |  |  |  |

Application Evaluation History

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| --- | --- |
| **Comments (by committee)**  **\*include the ones given at scope time both in doc and presentation** | **Action Taken** |
|  |  |
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Supervised by

Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# Introduction

**1.1 Purpose**  
The purpose of the Mihawk project is to address the limitations of traditional surveillance systems, which often suffer from restricted coverage, delayed threat detection, and increased false alarms. By introducing a manually driven drone-based surveillance system, we aim to enhance the efficiency and effectiveness of security operations. Additionally, the integration of a database ensures the integrity and security of the data collected, making it readily accessible for analysis. The ultimate goal is to provide law enforcement agencies, security personnel, and organizations with a tool that offers improved surveillance capabilities, leading to quicker response times, fewer false alarms, and better protection of assets and people.

**1.2 Scope**  
The aim of the Mihawk project is to create a cutting-edge drone surveillance system that addresses the challenges of modern security operations. The system will consist of several integrated modules, each designed to enhance surveillance efficiency and reliability. The manual flight control module enables users to navigate drones along the defined routes for precise surveillance coverage. The real-time video streaming module provides continuous live surveillance, allowing users to monitor activities as they happen. The advanced threat detection module will utilize sophisticated algorithms to identify potential security risks and respond promptly. A database will be integrated for secure and reliable data storage, ensuring the integrity and confidentiality of flagged surveillance data. Additionally, user management features will allow administrators to control access and permissions, while customizable surveillance settings will provide flexibility in managing different monitoring scenarios. Tools for data analysis and reporting will enable users to gain insights from surveillance data and optimize security operations. This platform aims to offer a scalable, efficient, and comprehensive solution that enhances situational awareness and streamlines operational workflows in various security environments.

## 1.3 Modules

## Module 1: Drone Flight System

FE-1: Real-time monitoring of drone status and location.  
FE-2: Integrate weather data APIs to adjust flight plans based on weather conditions.  
FE-3: Implement flight assist features to optimize drone navigation  
FE-4: Provide controls for emergency procedures in case of unexpected situations during flight.

## Module 2: Surveillance and Threat Detection

FE-1: Implement real-time video processing algorithms to analyze surveillance footage for potential threats or anomalies.

FE-2: Develop object detection algorithms to identify and classify objects of interest in the surveillance feed.

FE-3: Design threat identification algorithms to detect and categorize security threats based on detected objects or behaviors.

FE-4: Develop algorithms for crowd behavior analysis to detect suspicious activities in crowded areas.

FE-5: Customizable threat detection settings for specific security requirements and environments.

## Module 3: Alert Management

FE-1: Real-time alerts and notifications for security incidents or unusual activities.

FE-2: Priority-based alert categorization and escalation procedures for timely response.

FE-3: Integration with existing security systems for seamless alert management and coordination.

## Module 4: User Management

FE-1: User authentication and authorization mechanisms for secure access to the system.

FE-2: Role-based access control to restrict functionalities based on user roles and permissions.

FE-3: Enable users to edit profile information (password).

FE-4: Implement a secure password reset functionality where user can retrieve forgotten passwords through email verification or security questions.

FE-5: Audit trail functionality to track user activities and changes made to the system.

FE-6: Implement 2-Factor Authentication for better security.

## Module 5: Surveillance Monitoring Interface

FE-1: Design a user-friendly web interface for operators to monitor and control the surveillance system.

FE-2: Develop features to display live surveillance feed and playback recorded footage on the web application.

FE-3: Implement real-time status indicators for the network, battery levels, and connection status.

## Module 6: Interactive Mapping and Location Visualization

FE-1: Interactive maps and visualization tools for displaying drone locations and surveillance data.

FE-2: Provide search functionality for users to selectively view specific types of surveillance data or events.

FE-3: Implement zoom and pan functionality for detailed exploration of surveillance data and maps.

FE-4: Integrate real-time weather data overlays to visualize weather conditions and their impact on surveillance operations.

FE-5: Implement dynamic data filtering options to enable users to filter surveillance data by criteria like time, location, or activity type for focused analysis and monitoring.

## Module 7: Data Handling

FE-1: Develop mechanisms to efficiently store captured images or videos on the database.

FE-2: Implement functionality to retrieve stored surveillance data from the database for analysis or playback.

FE-3: Implement data compression techniques to reduce storage requirements without compromising quality.

FE-4: Integrate data lifecycle management policies to automatically archive or delete outdated surveillance data.

## Module 8: Reporting and Analysis

FE-1: Reporting functionalities to generate detailed reports on surveillance activities and incidents.

FE-2: Advanced analytics tools for deep dive analysis of surveillance data and trends.

FE-3: Export functionalities to save reports and analytics data in various formats for sharing and archival purposes.

## Module 9: Admin Dashboard

FE-1: Design a user-friendly interface for administrators to monitor and manage the surveillance system efficiently.

FE-2: Enable administrators to manage user accounts, including creating, editing, and deleting user profiles, as well as assigning roles and permissions.

FE-3: Provide a comprehensive overview of system status, including drone fleet health, surveillance coverage, and alert summaries.

FE-4: Allow administrators to configure system settings, such as alert thresholds, and data retention policies.

FE-5: Design reporting tools to generate insights on system performance, alert trends, and operational metrics for analysis.

## Module 10: Raspberry Pi Integration

FE-1:Configure Raspberry Pi to stream real-time video from the drone’s camera using the Real-Time Streaming Protocol (RTSP). This allows for live monitoring of surveillance feeds over the network.

FE-2: Enable integration of various camera modules and sensors with the Raspberry Pi, providing flexibility for different surveillance and data collection needs.

FE-3:Implement data compression techniques on the Raspberry Pi to ensure efficient transmission of high-quality video streams with minimal bandwidth usage.

FE-4:Integrate power management features to monitor and optimize the Raspberry Pi’s energy consumption, ensuring it operates efficiently during drone flights.

FE-5: Use Raspberry Pi for real-time processing of surveillance data (e.g., object detection) to reduce latency before data is sent to the central system, improving threat detection capabilities.

## Overview

The remainder of SDS document provides a detailed specification of Mihawk, outlining its functional and non-functional requirements. The document is organized into distinct modules, each focusing on a specific aspect of the software's functionality. This is followed by a section on non-functional requirements, encompassing aspects such as performance, security, usability, and maintainability. By following this modular structure, the document ensures clarity, organization, and ease of understanding for all stakeholders involved in the development process

# Design Methodology and Software Process Model

**2.1 Design Methodology**  
The design methodology we will be using is the Object-Oriented Approach (OOP). OOP is ideal for Mihawk as it promotes modularity, reusability, and scalability, which are essential for a complex system like ours that integrates various modules such as Drone Control, Threat Detection, and User Management. This methodology allows the team to model real-world entities as objects, simplifying the implementation and understanding of the system’s functionalities. Additionally, the use of OOP enables seamless collaboration among team members and reduces the likelihood of miscommunication. We will utilize technologies such as ReactJS for the front-end and NodeJS for the back-end, both of which support the object-oriented paradigm. Furthermore, the design can be effectively represented and communicated through UML diagrams, enhancing clarity and precision during the development phase.

**2.2 Software Process Model**  
The software process methodology we will use is the Incremental Process Model. The Mihawk project is composed of multiple well-defined modules, and most of the system requirements have been identified at the start of the project. This process model allows us to develop and deliver the application in incremental builds, focusing on delivering functional modules such as Real-Time Video Streaming and User Management in early iterations. Any unforeseen changes or enhancements can be accommodated in subsequent increments without affecting the previously developed components. The incremental process model ensures that we can achieve early system functionality, incorporate user feedback iteratively, and maintain flexibility during development, making it the best-suited model for our project.



**Figure 1 Modified Incremental Model**

# System Overview

The **Mihawk** system consists of 10 modules, focused on enhancing drone surveillance with features like manual flight control, real-time video streaming, and threat detection. It integrates user feedback and alerts to improve system performance and security.

A diagram of a system

Description automatically generated

**Figure 1 Modified Incremental Model**

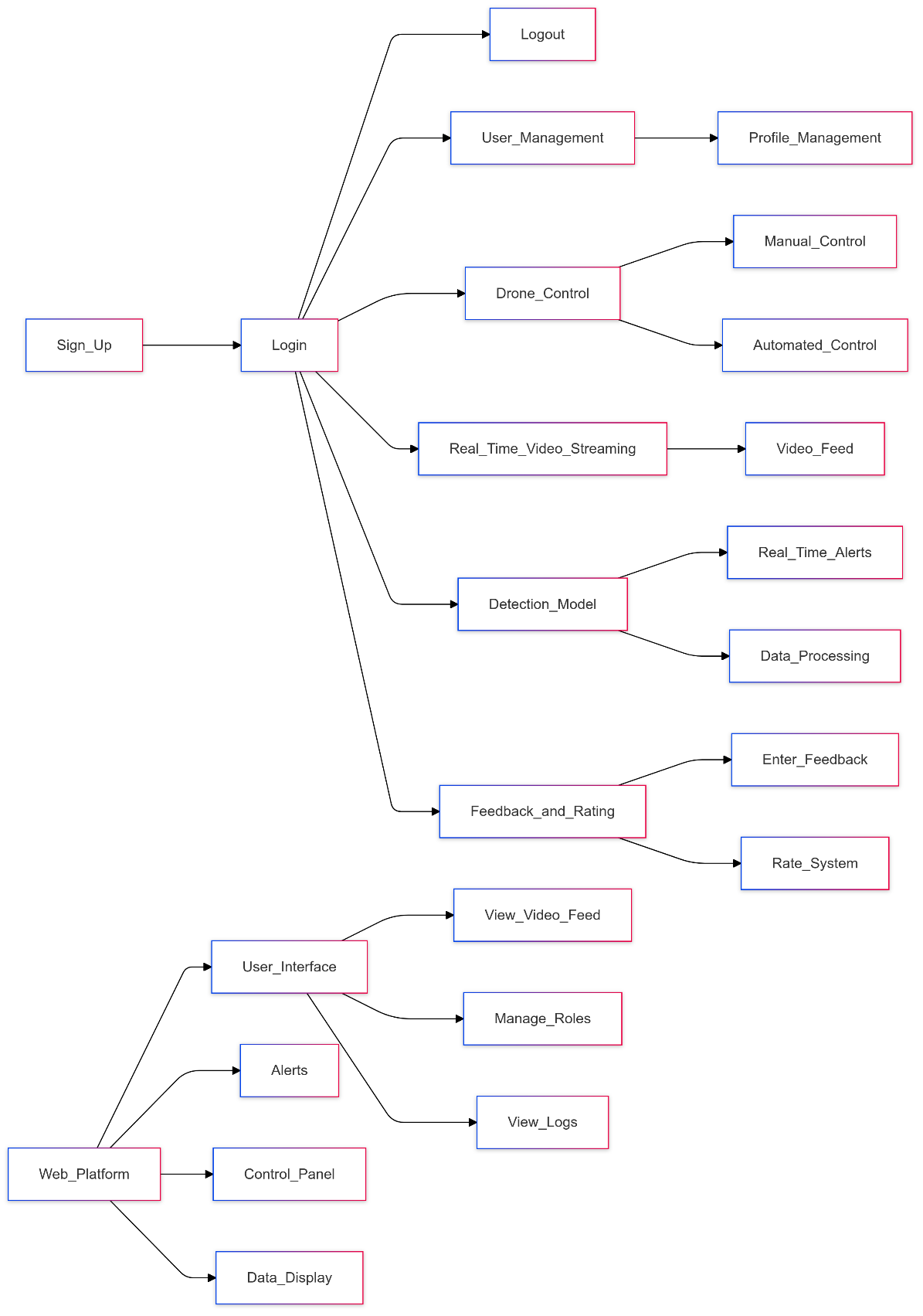
## Architectural Design

The Mihawk system comprises 10 modules, each implemented as modular, object-oriented components. The **User** module forms the core, with other modules such as Drone Control, Threat Detection, and Alert Management tightly integrated for seamless operation.

The **Admin Dashboard** manages user roles and system configurations, while the **Real-Time Video Streaming** and **Surveillance Monitoring Interface** enable live monitoring and control. The **Interactive Mapping and Location Visualization** module provides situational awareness through dynamic mapping tools.

The **Threat Detection** module employs machine learning to identify security risks, with insights and reports generated by the **Reporting and Analysis** module. Surveillance data is securely managed in the **Data Handling** module using a robust database.

This architecture ensures scalability, efficiency, and adaptability to meet evolving security needs.

  
  
**Block Line Diagram: Mihawk**

# Design Models

Create design models as are applicable to your system. Provide detailed descriptions with each of the models that you add. Also ensure visibility of all diagrams.

## Activity Diagram

**Module 1: Drone Flight System**

A diagram of a drone

Description automatically generated

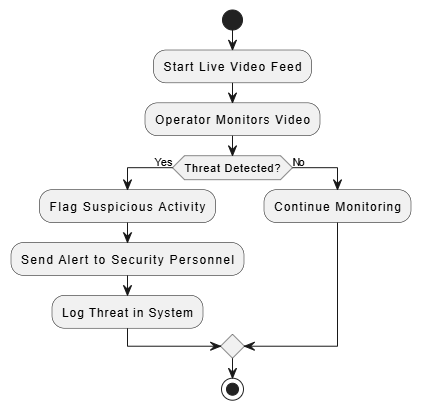
**Figure 1 Modified Incremental Model**

A diagram of a flight process

Description automatically generated

**Figure 1 Emergency landing**

**Module 2: Surveillance and Threat Detection**



**Figure 1 Surveillance and Threat Detection**

**Module 3: Alert Management**

A diagram of a system

Description automatically generated

**Figure 1 Alert Management**

**Module 4: User Management**

A diagram of a system

Description automatically generated

**Figure 1** User Management

**Module 5: Surveillance Monitoring Interface**

A flowchart of a video surveillance system

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**Figure 1 Surveillance Monitoring Interface**

**Module 6: Interactive Mapping and Location Visualization**

A diagram of a drone

Description automatically generated

**Figure 1 Interactive Mapping and Location Visualization**

**Module 7: Data Handling**

A diagram of a data flow

Description automatically generated

**Figure 1 Data Handling**

**Module 8: Reporting and Analysis**

A diagram of a security system

Description automatically generated

**Figure 1 Reporting and Analysis**

**Module 9: Admin Dashboard**

A diagram of a system

Description automatically generated

**Figure 1 Admin Dashboard**

## Module 10: Raspberry Pi Integration

A diagram of a system

Description automatically generated

**Figure 1** R**aspberry Pi Integration**

## A diagram of a computer flow Description automatically generatedClass Diagram

**Figure 1 Modified Incremental Model**

## Sequence Diagram

A diagram of a computer program

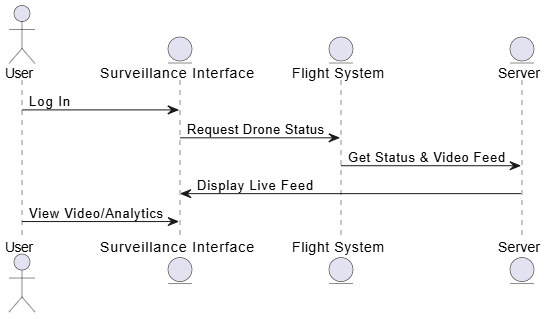
Description automatically generated

**Figure 1 Modified Incremental Model**

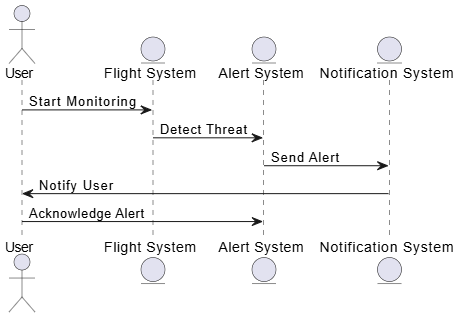
A diagram of a system

Description automatically generated

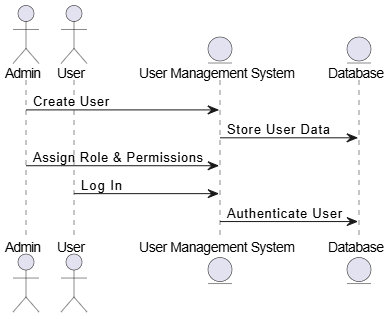
**Figure 1 Modified Incremental Model**



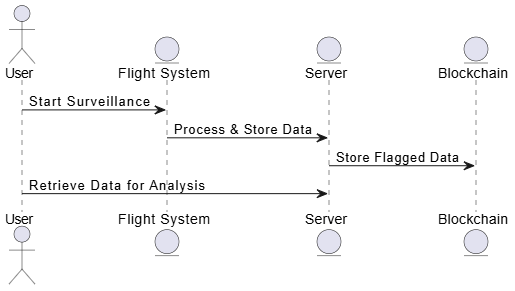
**Figure 1 Modified Incremental Model**



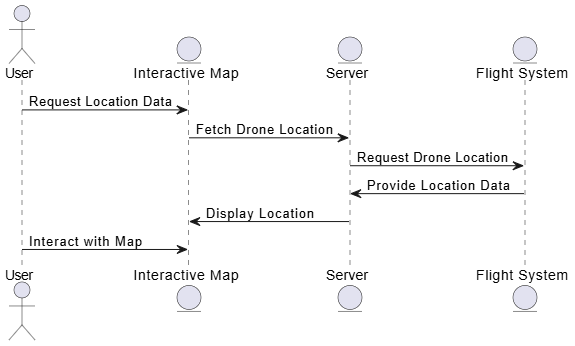
**Figure 1 Modified Incremental Model**



**Figure 1 Modified Incremental Model**



**Figure 1 Modified Incremental Model**



**Figure 1 Modified Incremental Model**

A diagram of a data system

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**Figure 1 Modified Incremental Model**

A diagram of a flight system

Description automatically generated

**Figure 1 Modified Incremental Model**

A diagram of a system

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**Figure 1 Modified Incremental Model**

## State Transition Diagrams

## 4.41 Drone States

A diagram of a flight process

Description automatically generated

**Figure 1 Modified Incremental Model**

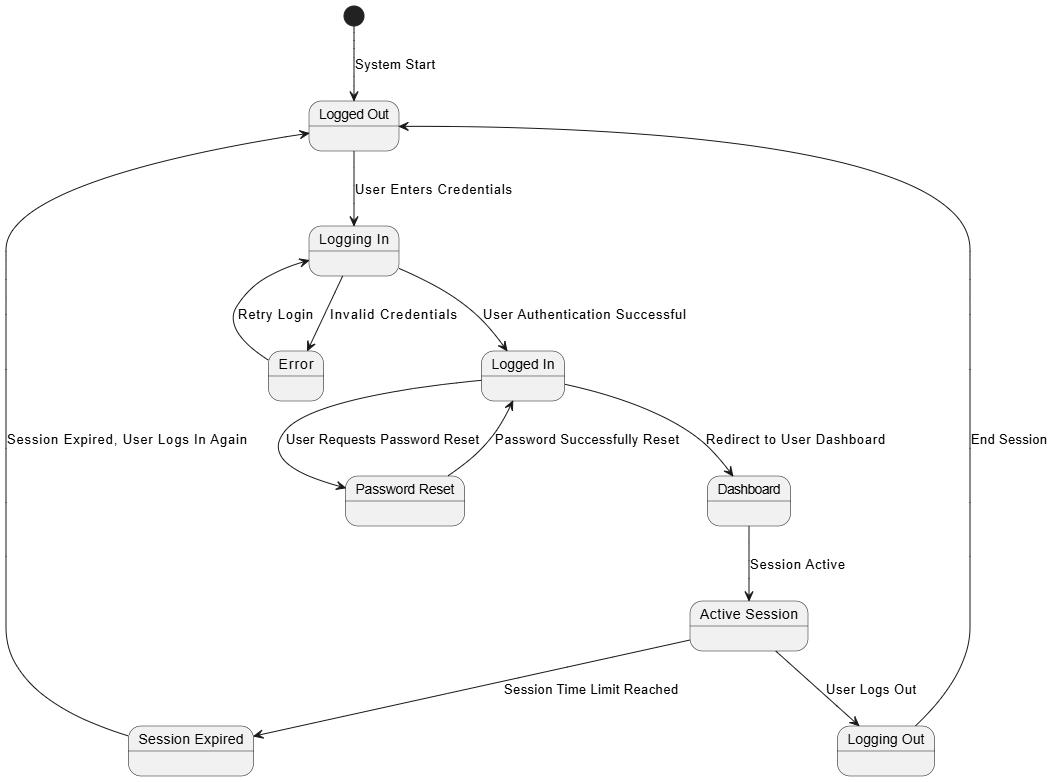
## 4.42 Alert Lifecyle

A diagram of a system

Description automatically generated

**Figure 1 Modified Incremental Model**

## 4.43 User States



**Figure 1 Modified Incremental Model**

# Data Design

Explain how the information domain of your system is transformed into data structures. Describe how the major data or system entities are stored, processed, and organized.

List any databases or data storage items.

## Data Dictionary

Alphabetically list the system entities or major data along with their types and descriptions. If you provided a functional description, list all the functions and function parameters. If you provided an OO description, list the objects and its attributes, methods and method parameters.

# Human Interface Design

Describe the functionality of the system from the user’s perspective. Explain how the user will be able to use your system to complete all the expected features and the feedback information that will be displayed for the user.

## Screen Images

Display screenshots showing the interface from the user’s perspective. These can be hand-drawn, or you can use an automated drawing tool. Just make them as accurate as possible. (Graph paper works well.)

## Screen Objects and Actions

A discussion of screen objects and actions associated with those objects

# Implementation

This chapter will discuss implementation details of the project. You will not put your source code here, however, are required to write the core modules functionalities in pseudocode form (Following sections are required in this chapter).

Note: You are required to follow proper coding standard to write your source code. For guidelines, **General Coding Standards & Guidelines** are provided in Appendix D.



## Algorithm

Mention the algorithm(s) used in your project to get the work done with regards to major modules. Provide a pseudocode explanation regarding the functioning of the core features. Be sure to use the correct syntax and semantics for algorithm representations. Following are few examples of algorithms/pseudocode:

|  |  |  |
| --- | --- | --- |
| **Algorithm 1: ManualDroneFlightControl** | | |
| **Input:** Current drone position, user inputs for movement (direction, speed) | | |
| **Output:** Drone reaches each waypoint in sequence (manual control) | | |
| 1: Initialize current\_position ← start\_position  2: Display current drone position on user interface  3: While user is controlling the drone:  4: Call HandleUserInput() to get user inputs for direction and speed  5: Call MoveDrone(direction, speed) to move the drone accordingly  6: Call ObstacleDetection() to check for obstacles in the drone’s path  7: If obstacle is detected:  8: Stop drone and alert user  9: Wait for user to take corrective action  10: If the drone reaches a waypoint:  11: Call WaypointHandling(current\_position, waypoint\_position) to check if waypoint is reached  12: If waypoint is reached:  13: Ask user if they want to continue to the next waypoint  14: If user confirms, repeat steps 4–14 for the next waypoint  15: Else, stop the flight  16: End if  17: End while  18: Return success when user completes flight or terminates manually | | |
| Algorithm: HandleUserInput | | |
| Input: User input for direction and speed | | |
| Output: Direction and speed values for drone movement | | |
| 1: Display available commands to the user  2: Wait for user to input direction (e.g., forward, backward, left, right)  3: Wait for user to input speed (increase, decrease, or maintain speed)  4: Validate user inputs for direction and speed (ensure inputs are within valid range)  5: Return the validated direction and speed to the main algorithm | | |
| Algorithm: ObstacleDetection | | Algorithm: MoveDrone |
| Input: Drone’s current position, environment sensors | | Input: Direction and speed |
| Output: Obstacle detected (True/False) | | Output: Updated drone position |
| 1: Use sensors (e.g., ultrasonic or camera-based) to detect obstacles in the drone's path  2: Calculate the distance from the nearest obstacle  3: If distance < safe\_threshold:  4: Return True (obstacle detected)  5: Else:  6: Return False (no obstacle detected) | | 1: If direction is forward:  2: Move drone forward by the specified speed  3: Else If direction is backward:  4: Move drone backward by the specified speed  5: Else If direction is left:  6: Move drone left by the specified speed  7: Else If direction is right:  8: Move drone right by the specified speed  9: Update current drone position based on movement  10: Return updated drone position |
| **Algorithm: WaypointHandling** | | |
| **Input: Drone current position, waypoint position**  **Output: Waypoint status (Reached/Not Reached)**  **1: Calculate the distance between the drone’s current position and the waypoint**  **2: If distance < threshold:**  **3: Mark waypoint as reached**  **4: Prompt the user for the next action (continue or stop)**  **5: Else:**  **6: Continue moving towards the waypoint**  **7: Return waypoint status (Reached/Not Reached)** | | |
| 1Algorithm: VideoStreaming | Algorithm: SuspiciousActivityDetection | |
| Input: Video feed, available bandwidth, video resolution | Input: Video feed, trained machine learning model | |
| Output: Streamed video with adaptive resolution | Output: Alert if suspicious activity is detected | |
| 1: Initialize stream\_quality ← high\_resolution  2: Monitor available bandwidth  3: If bandwidth is high:  4: Continue streaming in high\_resolution  5: Else If bandwidth is medium:  6: Switch stream\_quality ← medium\_resolution  7: Else If bandwidth is low:  8: Switch stream\_quality ← low\_resolution  9: Send video frames to server  10: If video frame transmission fails:  11: Retry transmission or log the failure  12: Continue streaming until drone operation ends  13: Return success or error status | 1: Initialize model ← pre-trained activity\_detection\_model  2: Capture video frame from video\_feed  3: For each frame in video\_feed:  4: Apply model to detect activities  5: If activity is detected:  6: If activity is suspicious:  7: Trigger alert  8: Log activity with timestamp and type  9: End if  10: End for  11: Continue processing next frame  12: Return success or error status | |



|  |  |  |
| --- | --- | --- |
| **Algorithm 1:** AlertGeneration | | |
| Input: Suspicious activity detected | | |
| Output: Alert to authorities | | |
| 1: If suspicious activity is detected:  2: Generate alert with details of activity (time, location, type)  3: Send alert via email, SMS, or other communication channels  4: Log alert in the system for future reference  5: Notify security personnel or law enforcement with the alert details  6: Continue monitoring for additional activities  7: Return success or error status | | |
| Algorithm: CloudStorageManagement | | |
| Input: Video file, storage service | | |
| Output: Video file stored and retrievable | | |
| 1: Initialize cloud\_storage\_service ← cloud\_provider\_service  2: For each video\_file in video\_feed:  3: Upload video\_file to cloud\_storage\_service  4: If upload is successful:  5: Log success with timestamp  6: Else:  7: Retry upload or store video in a temporary buffer  8: End for  9: Retrieve video file from cloud storage when requested  10: If retrieval fails:  11: Attempt to retrieve from backup storage  12: Return success or error status16: **elseif** ((coauthor1Fragments[0][0] == coauthor2Fragments[0][0] and coauthor1Fragments[0][1] == coauthor2Fragments[0][1] and coauthor1Fragments[0][2] == coauthor2Fragments[0][2]) and (coauthor1Fragments[2] == coauthor1Fragments[2])) **then**  17: //both authors have same first three characters of first name and full last name  18: **if** ((coauthor1Fragments[1] == coauthor2Fragments[1]) or (coauthor1Fragments[1][0] == coauthor2Fragments[1][0])) **then**  19: //both authors have same middle full name or same first character of middle name  20: Count++  21: **endif**  22: **end elseif**  23: **elseif** (len(coauthor1Fragments) > 3 and len(coauthor2Fragments) > 3)) **then** //both have more than three name fragments  24: **if** ((coauthor1Fragments[0][0] == coauthor2Fragments[0][0] and coauthor1Fragments[0][1] == coauthor2Fragments[0][1] and coauthor1Fragments[0][2] == coauthor2Fragments[0][2]) and ((coauthor1Fragments[len(coauthor1Fragments)-1] == coauthor2Fragments[len(coauthor2Fragments)-1]) or (coauthor1Fragments[len(coauthor1Fragments)-1][0] == coauthor2Fragments[len(coauthor2Fragments)-1][0]))) **then**  //both have same first three characters of first name and either full last name or first character of last name  25: **if** (coauthor1Fragments[1][0] == coauthor2Fragments[1][0]) **then** //both have same first character of their second name  26: count++  27: **end if**  28: **end if**  29: **end elseif**  30: **end foreach**  31: **end foreach**  32: **if** (count ≥ 1) **then //**number ofsimilar co-authors excluding author in question  33: Flag ← true  34: **endif**  35: **return** Flag | | |
| Algorithm: UserAuthentication | | Algorithm: RoleManagement |
| Input: Username, password | | Input: User credentials, role requirements |
| Output: Authentication status | | Output: Access granted or denied |
| 1: Initialize user\_database ← database\_of\_users  2: For each user in user\_database:  3: If username matches user.username and password matches user.password:  4: Authentication successful  5: Return authenticated status  6: End if  7: End for  8: If no match is found:  9: Return authentication failed status | | 1: Initialize role\_permissions ← pre-defined\_role\_permissions  2: If user has correct role:  3: Grant access to resources  4: Return access granted  5: Else:  6: Deny access and log unauthorized attempt  7: Return access denied |
| **Algorithm: VideoFeedAnalysis** | | |
| **Input: Video feed, AI model**  **Output: Anomalous behavior detection**  **1: Initialize ai\_model ← trained\_anomaly\_detection\_model**  **2: For each frame in video\_feed:**  **3: Process frame using ai\_model**  **4: If anomaly detected:**  **5: Log anomaly with timestamp and location**  **6: Trigger alert if necessary**  **7: Continue processing next frame**  **8: Return success or error status** | | |
| Algorithm: ContinuousLearning | Algorithm: APIIntegration | |
| Input: Detected activity, feedback | Input: API request from external system | |
| Output: Improved model accuracy | Output: Response to external system | |
| 1: Initialize learning\_model ← initial\_model  2: For each detected anomaly:  3: Collect feedback on the detection accuracy  4: If feedback indicates error:  5: Retrain model with new data  6: Update model parameters  7: End for  8: Return success or updated model | 1: Initialize api\_client ← external\_system\_api\_client  2: Send API request to external system  3: If response is successful:  4: Process response and send back required data  5: Else:  6: Retry API request or log failure  7: Return success or error status | |
|  |  | |

|  |  |  |
| --- | --- | --- |
| 1. Algorithm: RealTimeReporting | | |
| Input: System data, report type | | |
| Output: Generated report | | |
| 1: Initialize reporting\_system ← report\_generation\_tool  2: Collect real-time data from system  3: Generate report based on collected data  4: Display updated report on dashboard  5: If report generation fails:  6: Retry or log failure  7: Continue generating reports periodically  8: Return success or error status | | |
| Algorithm: VideoStreaming | | |
| Input: Video feed, available bandwidth, video resolution | | |
| Output: Streamed video with adaptive resolution | | |
| 1: Initialize stream\_quality ← high\_resolution  2: Monitor available bandwidth  3: If bandwidth is high:  4: Continue streaming in high\_resolution  5: Else If bandwidth is medium:  6: Switch stream\_quality ← medium\_resolution  7: Else If bandwidth is low:  8: Switch stream\_quality ← low\_resolution  9: Send video frames to server  10: If video frame transmission fails:  11: Retry transmission or log the failure  12: Continue streaming until drone operation ends  13: Return success or error status | | |
| Algorithm: MonitorBandwidth | | Algorithm: SuspiciousActivityDetection |
| Input: Network status | | Input: Video feed, trained machine learning model |
| Output: Available bandwidth | | Output: Alert if suspicious activity is detected |
| 1: Measure current bandwidth from the network  2: If bandwidth > high\_threshold:  3: Return "high" bandwidth  4: Else If bandwidth > medium\_threshold:  5: Return "medium" bandwidth  6: Else:  7: Return "low" bandwidth | | 1: Initialize model ← pre-trained activity\_detection\_model  2: Capture video frame from video\_feed  3: For each frame in video\_feed:  4: Apply model to detect activities  5: If activity is detected:  6: If activity is suspicious:  7: Trigger alert  8: Log activity with timestamp and type  9: End if  10: End for  11: Continue processing next frame  12: Return success or error status |
| **Algorithm: ApplyActivityModel** | | |
| **Input: Video frame, activity detection model**  **Output: Detected activity**  **1: Apply pre-trained model to the video frame**  **2: If activity is detected:**  **3: Return detected activity**  **4: Else:**  **5: Return no activity detected** | | |
| Algorithm: AlertGeneration | Algorithm: CloudStorageManagement | |
| Input: Suspicious activity detected | Input: Video file, storage service | |
| Output: Alert to authorities | Output: Video file stored and retrievable | |
| 1: If suspicious activity is detected:  2: Generate alert with details of activity (time, location, type)  3: Send alert via email, SMS, or other communication channels  4: Log alert in the system for future reference  5: Notify security personnel or law enforcement with the alert details  6: Continue monitoring for additional activities  7: Return success or error status | 1: Initialize cloud\_storage\_service ← cloud\_provider\_service  2: For each video\_file in video\_feed:  3: Upload video\_file to cloud\_storage\_service  4: If upload is successful:  5: Log success with timestamp  6: Else:  7: Retry upload or store video in a temporary buffer  8: End for  9: Retrieve video file from cloud storage when requested  10: If retrieval fails:  11: Attempt to retrieve from backup storage  12: Return success or error status | |

|  |  |  |  |
| --- | --- | --- | --- |
| 1. Algorithm: UploadVideo | | | |
| Input: Video file, cloud storage service | | | |
| Output: Success or failure of video upload | | | |
| 1: Upload video\_file to cloud\_storage\_service  2: If upload is successful:  3: Return success  4: Else:  5: Retry upload or store video in backup  6: Return failure after retrying | | | |
| Algorithm: UserAuthentication | | | |
| Input: Username, password | | | |
| Output: Authentication status | | | |
| 1: Initialize user\_database ← database\_of\_users  2: For each user in user\_database:  3: If username matches user.username and password matches user.password:  4: Authentication successful  5: Return authenticated status  6: End if  7: End for  8: If no match is found:  9: Return authentication failed status | | | |
| Algorithm: RoleManagement | |  | |
| Input: User credentials, role requirements | |  | |
| Output: Access granted or denied | |  | |
| 1: Initialize role\_permissions ← pre-defined\_role\_permissions  2: If user has correct role:  3: Grant access to resources  4: Return access granted  5: Else:  6: Deny access and log unauthorized attempt  7: Return access denied   |  |  | | --- | --- | | Algorithm: ContinuousLearning | | | Input: Detected activity, feedback | | | Output: Improved model accuracy | | | 1: Initialize learning\_model ← initial\_model  2: For each detected anomaly:  3: Collect feedback on the detection accuracy  4: If feedback indicates error:  5: Retrain model with new data  6: Update model parameters  7: End for  8: Return success or updated model | | | Algorithm: APIIntegration | | | Input: API request from external system | | | Output: Response to external system | | | 1: Initialize api\_client ← external\_system\_api\_client  2: Send API request to external system  3: If response is successful:  4: Process response and send back required data  5: Else:  6: Retry API request or log failure  7: Return success or error status | | | Algorithm: RealTimeReporting |  | | Input: System data, report type |  | | Output: Generated report |  | | 1: Initialize reporting\_system ← report\_generation\_tool  2: Collect real-time data from system  3: Generate report based on collected data  4: Display updated report on dashboard  5: If report generation fails:  6: Retry or log failure  7: Continue generating reports periodically  8: Return success or error status |  | | | |  | |
| Algorithm: VideoFeedAnalysis | | | |
| Input: Video feed, AI model | | | |
| Output: behavior detection |  | | |
| 1: Initialize ai\_model ← trained\_anomaly\_detection\_model  2: For each frame in video\_feed:  3: Process frame using ai\_model  4: If anomaly detected:  5: Log anomaly with timestamp and location  6: Trigger alert if necessary  7: Continue processing next frame  8: Return success or error status |  | | |
| Algorithm: VideoFeedAnalysis |  | | |
|  |  | | |

## External APIs/SDKs

Describe the third-party APIs/SDKs used in the project implementation in the following table. Few examples of APIs are provided in the table.

**Table 1 Details of APIs used in the project**

|  |  |  |  |
| --- | --- | --- | --- |
| **Name of API and version** | **Description of API** | **Purpose of usage** | **List down the API endpoint/function/class in which it is used** |
| Stripe (version 2020-08-27) | Credit Card payment integration | Sandbox used for the orders payment | stripe.paymentMethods.create |
| Cloudinary | Image and Video management solution | Uploading Product Images on Cloudinary server | https://api.cloudinary.com/v1\_1/demo/image/upload |

## User Interface

Details about user interface with descriptions. Provide the User Interface for each sub-system (such as Mobile App, Web App, Client App, Admin App). Provide description of each User Interface explaining the details.

When inserting User Interfaces, use appropriate size of the image, for example, for mobile app, 2-4 screens can be placed on a single page.

Following are few examples of User Interfaces:

* + 1. **Login Screen**  **Home Screen**

Login screen of our mobile app where user Home screen where total, delayed and

have to choose its role and its company. Other complaints are shown.

A screenshot of a cell phone

Description automatically generated

Figure Home Screen

A screenshot of a cell phone

Description automatically generated

**Figure 2 Login Screen**

* + 1. **Assignee Dashboard**

Complain Assignee can view the graphs of month-wise complains, Resolved complains, summary and a list of submitted complains.

**A screenshot of a cell phone

Description automatically generated**

**Figure 3 Assignee Dashboard**

* + 1. **New Complaint**

A screenshot of a cell phone

Description automatically generatedComplain Assignee and Complainer can create a new complain by providing Description, Category, Title, Location etc.

Figure New Complaint

## Deployment

Specify the deployment environments used for hosting and live testing of all the sub-systems of the project. Provide the details of hosting/cloud service used, set of available software and their versions used etc.

# Testing and Evaluation



Once the system has been successfully developed, testing has to be performed to ensure that the system working as intended. This is also to check that the system meets the requirements stated earlier. Besides that, system testing will help in finding the errors that may be hidden from the user. The testing must be completed before it is deployed for use.

There are few types of testing which includes the unit testing, functional testing and integration testing.

You are *required* to perform each of these in-depth to ensure system quality.

## Unit Testing

It’s a level of software testing where individual units of a software/component are tested. The purpose is to validate that each unit of the software performs as designed.

**Unit Testing 1:** Login as Patient with valid and invalid credentials

**Testing Objective:** To ensure the login form is working correctly with valid and invalid credentials/inputs.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No.** | **Test case/Test script** | **Attribute and value** | **Expected result** | **Result** |
| 1 | Check the email field of login to validate that it takes proper email | Email: [abc@gmail.com](mailto:abc@gmail.com) | Validates email address and moves cursor to next textbox | Pass |
| 2 | Check the email field of login to validate that it displays error message. | Email: [abc.gmail.com](mailto:abc@gmail.com) | Highlights field and displays error message | Pass |

## Functional Testing

The functional testing will take place after the unit testing. In this functional testing, the functionality of each of the module is tested. This is to ensure that the system produced meets the specifications and requirements.

**Functional Testing 1:** Login with different roles (Management, Patient, Doctor)

**Objective**: To ensure that the correct page with the correct navigation bar is loaded.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No.** | **Test case/Test script** | **Attribute and value** | **Expected result** | **Actual result** | **Result** |
| 1. | Login as a ‘Management’ member. | Username: (correct username M003)  Password:  (correct password 1234) | Main page for the Management is loaded with the Management navigation bar. | Logged in and redirected to management main page. | Pass |
| 2. | Login as a ‘Doctor’ member. | Username: D003  Password:  1234 | Main page for the Doctor is loaded with the doctor navigation bar. | Login failed – invalid credentials error | Fail |

## Business Rules Testing

Decision table based testing technique is used to test business rules. The business rules were defined in FRs and Use Cases

Decision based testing uses a systematic approach where input and outputs are provided in tabular form. It is a precise and compact way to model complicated logic. The table contains conditions and actions are used for test cases where conditions as inputs and actions as outputs.

Detailed example is as given in Appendix E.

## Integration Testing

Integration tests assess whether a set of classes that must work together do so without error. They

ensure that the interfaces and linkages between different parts of the system work properly. At this point, the classes have passed their individual unit tests, so the focus now is on the flow of control among the classes and on the data exchanged among them. Integration testing follows the same general procedures as unit testing: The tester develops a test plan that has a series of tests, which, in turn, have a test. Integration testing is often done by a set of programmers and/or systems analysts.

**Integration Testing 1:** Scheduling Patient Appointment

**Testing Objective:** To ensure the scheduling is being done correctly and *the* ***interface*** *between* module ‘Patient/Doctor Management’ and module ‘Appointment/Scheduling’ *is running correctly*.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No.** | **Test case/Test script** | **Attribute and value** | **Expected result** | **Actual result** | **Result** |
| 1. | Make Appointment | Doctor schedule, patient preferred date and time | Successfully create doctor-patient appointment showing date and time of appointment. | Appointment created successfully | Pass |
| 2. | Change Appointment booking | Select Date and time | Final date and time of appointment will be shown. | Appointment time changed successfully | Pass |

# Appendix A

**Box-and-line diagram**

Box-and-line diagrams are often used to describe the business concepts and processes during the analysis phase of the software development lifecycle. These diagrams come with descriptions of components and connectors, as well as other descriptions that provide common inherent interpretations.

**Example:**

Lines in the box-and-line diagrams indicate the relationship among components

Figure A-1 Box-and-Line Diagram for an Online Shopping Business

* The semantic of lines may refer dependency, control flow, data flow, etc
* Lines may be associated with arrows to indicate the process direction and sequence.
* A box-and-line diagram can be used as a business concept diagram describing its application domain and process concepts

**Example of Architecture Pattern:**

The **figure A-2** shows an example of the logical package organization of the layered architecture. The top level deals with user interface, the next level is for utilities, and the one below utility provides core services. Each layer gets support from its lower adjacent layer by an interface implementation and from the related classes in the same layer.

A simple software system may consist of two layers: an interaction layer and a processing layer:

* The interaction layer provides user interfaces to clients, takes requests, validates and forwards requests to the processing layer for processing, and responds to clients.
* The processing layer receives the forwarded requests and performs the business logic process, accesses the database, returns the results to its upper layer, and lets the upper layer respond to clients since the upper layer has the GUI interface responsibility.

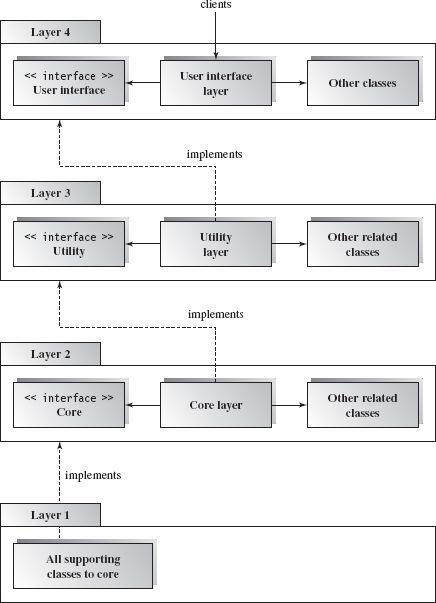


Figure A-2 Component-based Layered Architecture

**Note:** The Architecture pattern shall be selected according to the targeted system’s requirements and quality attributes. Above example is provided to demonstrate that how the system architecture is required to be presented.

# Appendix B

**Design Models**

**Activity Diagram**

Following activity diagram is of an appointment system presenting **make an appointment** process in which all diagram’s elements are presented. In further in **Table B-1** to the detail of activity diagram syntax is provided.

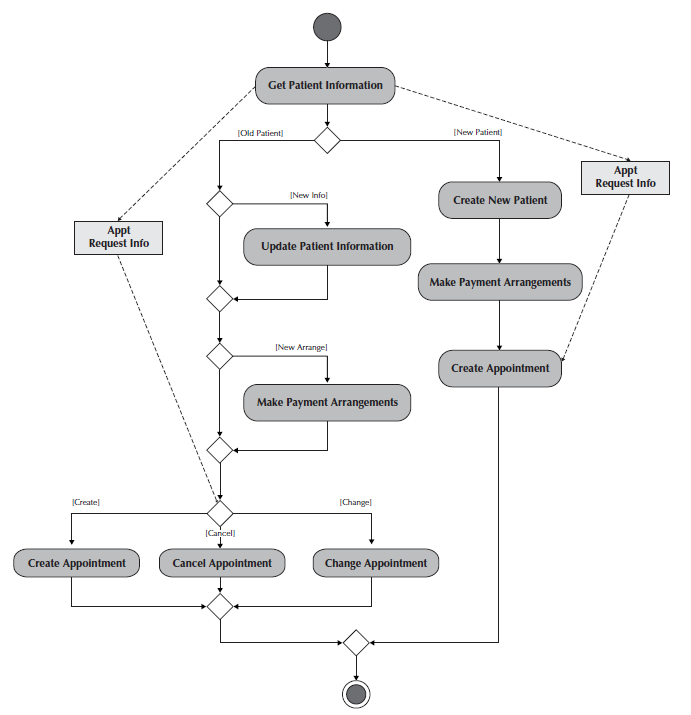
**Example**

Figure B-1 Activity Diagram for Make an Appointment Process

**Activity Diagram Syntax**

Table B- 1Activity Diagram Syntax

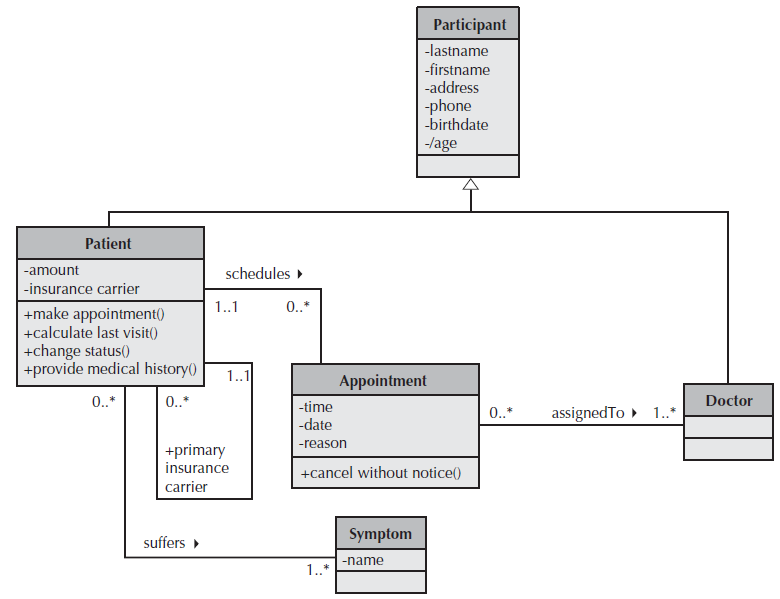
|  |  |
| --- | --- |
| **Term and definition** | **Symbol** |
| **An action:**   * Is a simple, non-decomposable piece of behavior. * Is labeled by its name. |  |
| **An activity:**   * Is used to represent a set of actions. * Is labeled by its name. |  |
| **An object node:**   * Is used to represent an object that is connected to a set of object flows. * Is labeled by its class name. |  |
| **A control flow:**   * Shows the sequence of execution. |  |
| **An object flow:**   * Shows the flow of an object from one activity (or action) to another activity (or action). |  |
| An initial node:   * Portrays the beginning of a set of actions or activities. |  |
| **A final-activity node:**   * Is used to stop all control flows and object flows in an activity (or action). |  |
| **A final-flow node:**   * Is used to stop a specific control flow or object flow. |  |
| **A decision node:**   * Is used to represent a test condition to ensure that the control flow or object flow only goes down one path. * Is labeled with the decision criteria to continue down the specific path. |  |
| **A merge node:**   * Is used to bring back together different decision paths that were created using a decision node. |  |
| **A fork node:**   * Is used to split behavior into a set of parallel or concurrent flows of activities (or action) |  |
| **A join node:**   * Is used to bring back together a set of parallel or concurrent flows of activities (or action) |  |
| **A swimlane:**   * Is used to break up an activity diagram into rows and columns to assign the individual activities (or actions) to the individuals or objects that are responsible for executing the activity (or action) * Is labeled with the name of the individual or object responsible |  |

**Class Diagram**

Following class diagram is of an appointment system in which all class diagrams elements are presented. In further in **Table B-2** to the detail of class diagram syntax is provided.

**Example**

Figure B-2 Class Diagram for an Appointment System



**Class Diagram Syntax**

Table B- 2 Class Diagram Syntax

|  |  |
| --- | --- |
| **Term and definition** | **Symbol** |
| **A class:**   * Has a name typed in bold and centered in its top compartment. * Has a list of attributes in its middle compartment. * Represents a kind of person, place, or thing about which the system will need to capture and store information. * Has a list of operations in its bottom compartment. * Does not explicitly show operations that are available to all classes. |  |
| **An attribute:**   * Represents properties that describe the state of an object. * Can be derived from other attributes, shown by placing a slash before the attribute’s name. | attribute name  /derived attribute name |
| **An operation:**   * Represents the actions or functions that a class can perform. * Can be classified as a constructor, query, or update operation. * Includes parentheses that may contain parameters or information needed to perform the operation. | operation name () |
| **An association:**   * Represents a relationship between multiple classes or a class and itself. * Is labeled using a verb phrase or a role name, whichever better represents the relationship. * Can exist between one or more classes. * Contains multiplicity symbols, which represent the minimum and maximum times a class instance can be associated with the related class instance. |  |
| **A generalization:**   * Represents a-kind-of relationship between multiple classes. |  |
| **An aggregation:**   * Represents a logical a-part-of relationship between multiple classes or a class and itself. * Is a special form of an association. |  |
| **A composition:**   * Represents a physical a-part-of relationship between multiple classes or a class and itself * Is a special form of an association. |  |

**Sequence Diagram**

Following example shows an instance sequence diagram that depicts the objects and messages for the Make Old Patient Appt use case, which describes the process by which an existing patient creates a new appointment or cancels or reschedules an appointment. In further in **Table B-3** to the detail of class diagram syntax is provided.

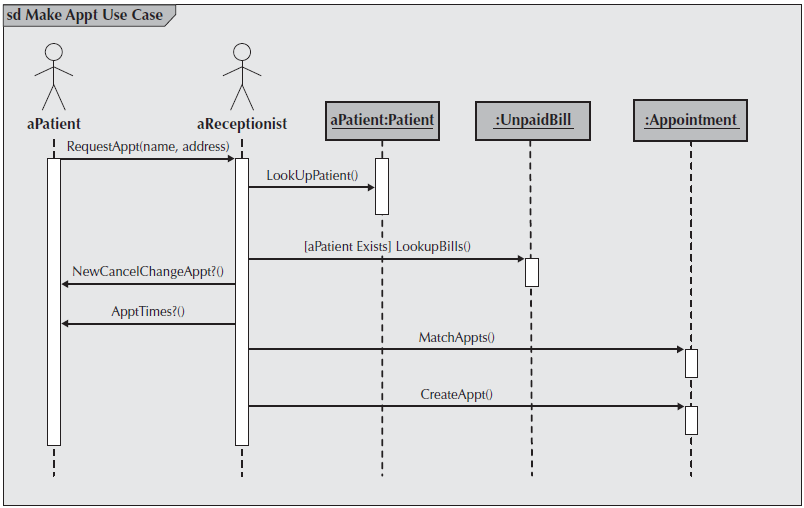
**Example**

Figure B-3 Example Sequence Diagram

**Sequence diagram Syntax**

Table B-3 Sequence Diagram Syntax

|  |  |
| --- | --- |
| **Term and definition** | **Symbol** |
| **An actor:**   * Is a person or system that derives benefit from and is external to the system. * Participates in a sequence by sending and/or receiving messages. * Is placed across the top of the diagram. * Is depicted either as a stick figure (default) or, if a nonhuman actor is involved, as a rectangle with <<actor>> in it (alternative). |  |
| **An object:**   * Participates in a sequence by sending and/or receiving messages. * Is placed across the top of the diagram. |  |
| **A lifeline:**   * Denotes the life of an object during a sequence. * Contains an X at the point at which the class no longer interacts. |  |
| **An execution occurrence:**   * Is a long narrow rectangle placed atop a lifeline. * Denotes when an object is sending or receiving messages. |  |
| **A message:**   * Conveys information from one object to another one. * An operation call is labeled with the message being sent and a solid arrow, whereas a return is labeled with the value being returned and shown as a dashed arrow. |  |
| **A guard condition:**   * Represents a test that must be met for the message to be sent. |  |
| **For object destruction:**   * An X is placed at the end of an object’s lifeline to show that it is going out of existence. |  |
| **A frame:**   * Indicates the context of the sequence diagram. |  |

**Behavioral State Machine Diagram**

Following example of a behavioral state machine representing the patient class in the context of a hospital environment. From this diagram, we can tell that a patient enters a hospital and is admitted after checking in. If a doctor finds the patient to be healthy, he or she is released and is no longer considered a patient after two weeks elapse. If a patient is found to be unhealthy, he or she remains under observation until the diagnosis changes.

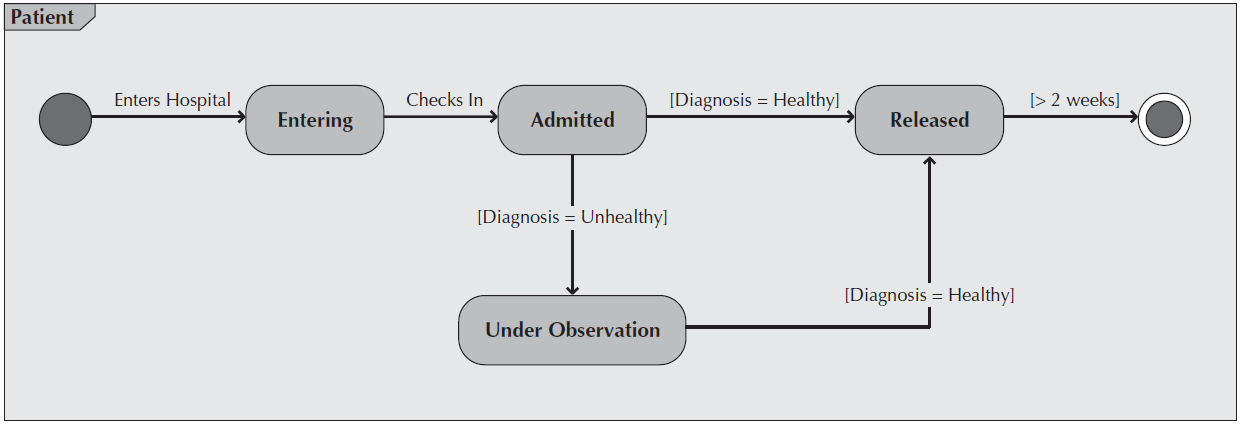
**Example**

Figure B-4 Sample Behavioral State Machine Diagram

**Behavioral State Machine Diagram Syntax**

Table B-4 Behavioral State Machine Diagram Syntax

|  |  |
| --- | --- |
| **Term and definition** | **Symbol** |
| **A state:**   * Is shown as a rectangle with rounded corners. * Has a name that represents the state of an object. |  |
| **An initial state:**   * Is shown as a small, filled-in circle. * Represents the point at which an object begins to exist. |  |
| **A final state:**   * Is shown as a circle surrounding a small, filled-in circle (bull's-eye). * Represents the completion of activity. |  |
| **An event:**   * Is a noteworthy occurrence that triggers a change in state. * Can be a designated condition becoming true, the receipt of an explicit signal from one object to another, or the passage of a designated period of time. * Is used to label a transition. |  |
| **A transition:**   * Indicates that an object in the first state will enter the second state. * Is triggered by the occurrence of the event labeling the transition. * Is shown as a solid arrow from one state to another, labeled by the event name. |  |
| **A frame:**   * Indicates the context of the behavioral state machine. |  |

**Data Flow Diagram**

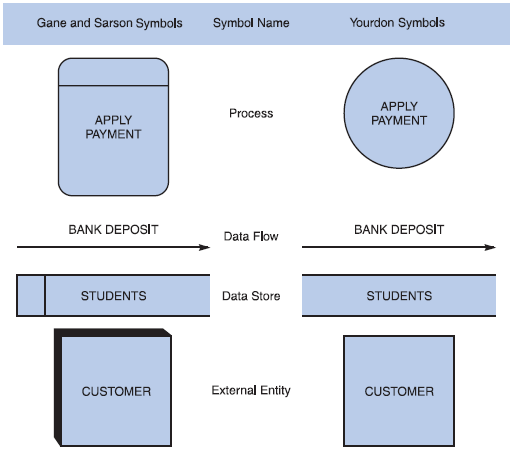
**Data flow diagram symbols, symbol names, and examples**

Figure B-5 Data flow diagram symbols, symbol names, and examples of the Gane and Sarson and Yourdon symbol sets.

**Guidelines for Drawing DFDs**

**Step 1: Draw a Context Diagram**: The first step in constructing a set of DFDs is to draw a context diagram. A **context diagram** is a top-level view of an information system that shows the system’s boundaries and scope. Data stores are not shown in the context diagram because they are contained within the system and remain hidden until more detailed diagrams are created.

**Example**

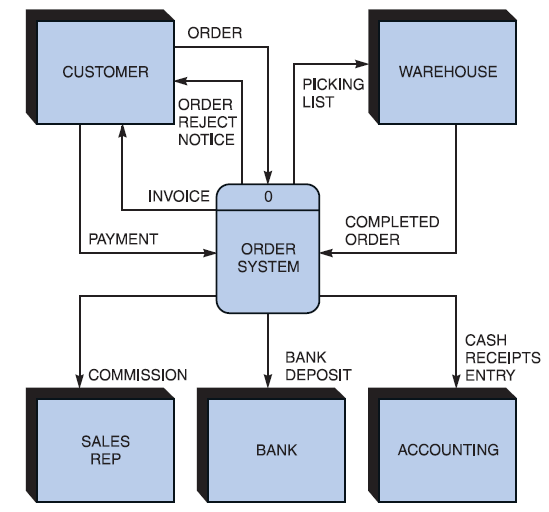


Figure B-6 Context diagram DFD for an order system.

**Step 2: Draw a Diagram 0 DFD:** To show the detail inside the black box, you create DFD diagram 0. **Diagram 0** zooms in on the system and shows major internal processes, data flows, and data stores. Diagram 0 also repeats the entities and data flows that appear in the context diagram. When you expand the context diagram into DFD diagram 0, you must retain all the connections that flow into and out of process 0.

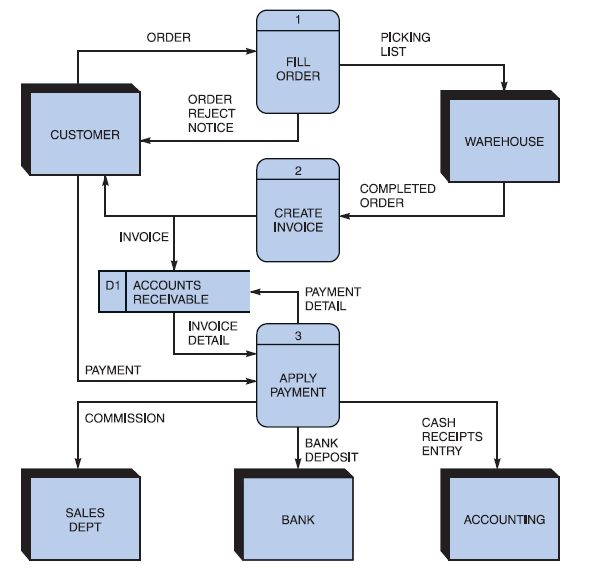
**Example**

Figure B-7 Diagram 0 DFD for the order system.

**Step 3: Draw the Lower-Level Diagrams:**

To create lower-level diagrams, you must use leveling and balancing techniques. **Leveling** is the process of drawing a series of increasingly detailed diagrams, until all functional primitives are identified.

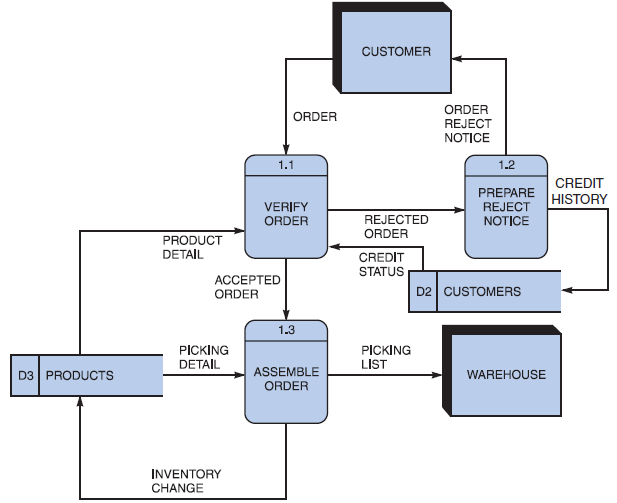
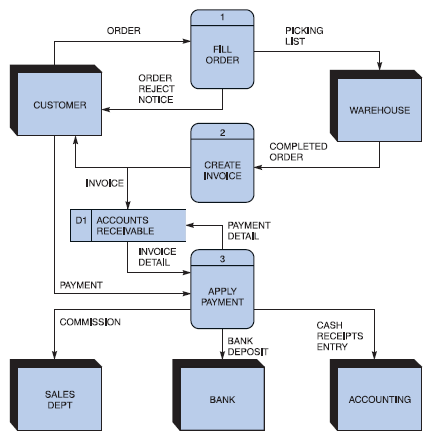
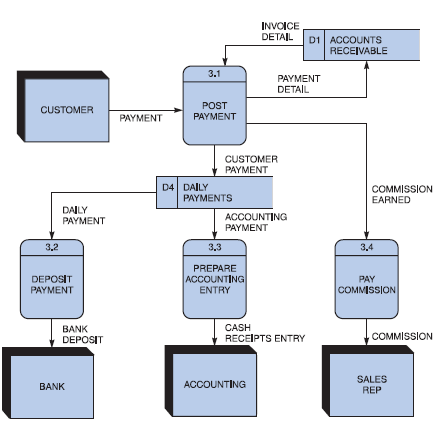
**Leveling Example**

Figure B-8 Diagram 1 DFD shows details of the FILL ORDER process in the order system.

**Balancing** maintains consistency among a set of DFDs by ensuring that input and output data flows align properly.

**Balancing Example**

Order System Diagram 0 DFD

Order System Diagram 3 DFD

The order system diagram 0 is shown at the top of the figure and exploded diagram 3 DFD (for the APPLY PAYMENT process) is shown at the bottom. The two DFDs are balanced, because child diagram at the bottom has the same input and output flows as the parent process 3 shown at the top.

## Appendix D: General Coding Standards & Guidelines

1. Follow a consistent variable naming convention throughout the code. E.g.
   * Snakecase (words are delimited by “\_” like: variable\_one)
   * Pascalcase (words are delimited by capital letters like: VariableOne)
   * Camelcase (words are delimited by capital letters except the initial word like: variableOne)
   * Hungarian Notation (describes the variable type or purpose at the start of the variable name like: arrDistributeGroup)
2. Use naming that visually describes scope like privateField, Const etc
3. Use read only/immutable when a field’s value should not be changed after initialization
4. Use only get, for properties that should not be updated from outside
5. Name functions according to their functionalities.
6. Insert appropriate comments to make the code understandable to any reader. Additionally follow a consistent style to do so. E.g.

/\* the below function will be used for the addition of two variables\*/

int Add(){

//logic of the function

}

Avoid commenting on obvious things

1. Make use of indentation for indicating the start and end of the control structures along with a clear specification of where the code is between them.
2. Follow consistent naming convention for files and folders.
3. Follow proper structure for classes
4. Group code entities logically into projects/packages/modules/folders
   1. Separate logical layers of application into different modules/services/utilities etc.
   2. User separate files for each class, struct, interface, enum etc. Name of the file and the enclosing entity must be same. E.g., class Employee in Employee.cs/Employee.java
5. Define and use everything within the minimum scope possible
6. Use proper access modifier for all code entities if required
7. Code entities should have maximum cohesion and least coupling possible.
8. Follow DRY law.
   1. Do not repeat code.
   2. A piece of knowledge should exist only in one place within the codebase/application
   3. Reuse code as much as possible
   4. Always write short methods
   5. Single method should not have too many logic, long conditional flow or too many parameters
9. Strictly follow Single Responsibility Principle (SRP) when writing methods, classes, modules, projects, packages, or any other code entities.
10. Write classes and other code entities that are easy to extend without modification.
11. Handle exceptions
12. Log exception and other significant event details
13. Follow a consistent convention for logging all over the application

**Appendix E: Business rules testing**

Methodology for creating decision table:

Table

Description automatically generated

**Example:**

The provided example is of a super store.

Table

Description automatically generated

**Table

Description automatically generated**

Table

Description automatically generated

Table, calendar

Description automatically generated

Table

Description automatically generated

* Now Combine rules where it is apparent that an alternative does not make a difference in the outcome

Calendar

Description automatically generated

This is the final table and now you have to create test cases on every rule. In above example there are 6 rules so there shall be 6 test cases.